

Privacy Policy

Personal Data and Privacy Statement

What Information We Collect

When you visit our website and submit an enquiry, we may collect the following information:

- Your name
- Telephone number
- Email address

Please do not include any unnecessary or sensitive personal information within your enquiry.

How We Use Your Information

We use your information solely to:

- Respond to your enquiry
- Communicate with you via email or telephone
- Arrange and confirm appointments where required

Our lawful basis for processing this data is legitimate interest and, where applicable, contractual necessity.

Data Storage and Security

SafeNest Solutions is committed to ensuring your information is secure and treated confidentially.

We implement appropriate safeguards to protect your data from unauthorised access, loss, or misuse.

We only retain personal data for as long as necessary to fulfil the purpose it was collected for.

Cookies

Our website does not use cookies to collect or store personal data.

Retention of Information

Your contact details will only be retained where:

- An appointment has been booked and confirmed, or
- Ongoing communication is required to deliver services

All information will be securely deleted once it is no longer required.

Sharing of Information

We do not sell, lease, or distribute your personal information to third parties.
Your information will only be shared where:

- You have provided explicit consent, or
- We are legally required to do so

External Links

Our website does not contain links to external websites.

Your Rights

In line with UK GDPR, you have the right to:

- Access the personal data we hold about you
 - Request correction or deletion of your data
 - Restrict or object to how your data is used
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